

PRODUCTSHEET | SECURITY

CYBER AND SECURITY HELPDESK



EXPERT SUPPORT ON DEMAND

Your organization encounters privacy or security related issues on a daily basis. It can be quite challenging, however, to provide instant and complete answers to all these -sometimes very specific questions. Audittrail has created a one-size fits most solution: the Helpdesk. Our consultants provide expert views, advice or an alternative point of view. Straightforward and clear answers to your ad-hoc compliance challenges.

YOUR SAFETY NET

Additional support on demand. Would you like to have that extra perspective or check on your compliance management? With a subscription to the Audittrail Helpdesk you can! The Helpdesk offers support whenever you need it: a quick response with an expert answer for all your compliance related questions.

THE AUDITTRAIL SOLUTION

With the Helpdesk service you can put all your compliance-questions in the expert hands of a trusted third party. The Helpdesk can answer all questions related to Audittrail's expertise: auditing, internal control, risk management, security, and (GDPR) privacy compliance. Ad-hoc challenges could, for example, include discussing a potential data breach or a quick check of your privacy statement. When you have a question about the set-up of your privacy compliance program the Helpdesk will kindly refer to our other products. All in all, the Helpdesk is meant to help you tackle those quick compliance issues when you are in need of that extra bit of expert knowledge. Within 48 hours you will receive an answer to your question.

BENEFITS

- Within 48 hours a comprehensive response to your question from one of our specialists;
- Access for one year;
- Expert knowledge on a range of compliance-related topics available.